



Marketing Bulletin

AMB2003-04

March 14, 2003

SuperVUE™ PICs and Support Available

Micro Concepts Product Line Now Supported by Alpha Micro

Dear Alpha Micro Dealer:

For your convenience, Alpha Micro Products has entered into an agreement with ProVUE Development to take on the support of the Micro Concepts product line. Notably, this includes SuperVUE and DataVUE.

Recent Improvements to SuperVUE

AMOS dealer Robert Strunk has recently made several Y2K-related patches to SuperVUE which will be distributed on the next AlphaCD, and which are available right now for the asking. He has also created a new SCAN utility to aid in searching files. Thanks, Bob, for these valuable enhancements! Please contact Technical Support at (800) 487-7877 if you would like them.

The release of SuperVUE on the current (August, 2002) AlphaCD contained a fix for 68060-based systems. All AM-6000, 6060, and 7000 users of SuperVUE should install this release. It corrects cache handling and speeds up overall system performance.

Do you have a request for a new feature for SuperVUE? Let us know!

PIC Codes Available Through Alpha Micro

To provide faster turnaround for PIC Code requests, Alpha Micro is now providing PIC codes for SuperVUE and DataVUE. Call Order Administration as you would for any other Alpha Micro product order.

We have undertaken this move in direct response to dealer requests. Now, Dealers who rely on Micro Concepts' products can be assured of faster order response and improved product support.

Sincerely,

A handwritten signature in black ink that reads "Rod Everett". The signature is written in a cursive, flowing style.

Rod Everett
Director of Marketing and Sales