



Marketing Bulletin

AMB2003-07

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New Alpha Micro BBS Introduced *A New Forum for Discussion of AMOS® Topics*

Dear Alpha Micro Dealer:

In conjunction with the introduction of the AM-8000™ and Eagle 800™ systems, Alpha Micro is pleased to announce the availability of a new Bulletin Board system. Based in the popular Infopop BBS software, the Alpha Micro BBS presents a familiar user interface:

Forum	Topics	Posts	Last Post	Moderators
New and Future Happenings!				
Faster, Bigger, Better! New AMOS system products, including AM-8000, SuperFalcon, etc.	1	1	Test (Bob Troshynski) August 05, 2003 08:18 AM	no one
Improving the user interface (including GUI!) Using and improving the user interfaces, including Metropolis, ESP, inFront, and other possible Graphical User Interfaces (GUI).	0	0		no one
Getting more from what you've got!				
Increasing User Access TelNet, Web server, ODBC, FTP, VPN, Security	0	0		no one
Sharing data with other systems Various ways of sharing data, including ODBC and FTP.	0	0		Mike Talbutt
Communicating to customers EMail, AlphaFAX, and ??	0	0		no one
Programming issues and Dealing with data bases. Issues about using AlphaBASIC, Assembler, ISAM, Metropolis, etc.	0	0		no one
Keeping it running!				
Maintenance and Backup Discussions of periodic maintenance and backup. Working toward a checklist.	0	0		no one
Upgrading, piece by piece Upgrading software, hardware (disks, backup devices, peripherals).	0	0		no one
Troubleshooting Failures of working systems.	0	0		no one

A Place to Discuss New Architectures

We expect there will be many questions about the AM-8000 and Eagle 800, as they sport a different and more flexible architecture than previous Alpha Micro systems. There are already many questions about AlphaODBC. The BBS is a convenient place to discuss issues relating to the installation and support of these exciting new products.

Help Guide Product Development

Many new enhancements will be coming to AMOS over the next few years. Some of these will need to be designed around your specific requirements. For example, we are planning to develop a method for you to create GUI screens for your AlphaBASIC software. We want to create a methodology that works for you, regardless of how you handle screens at present. To do that, we will need your ongoing feedback. The new BBS provides the kind of topic-driven forum that will help all of us organize our thoughts.

Alpha Micro staff will actively monitor the posts on the BBS. We will also use the board to pose our own questions to the dealer and end user base.

End Users As Well As Dealers Welcome

To foster as much discussion as possible, we invite end users to participate in submitting ideas, questions, and answers to the board. The board will be moderated, to ensure civility and discussions that are on-topic.

The BBS is not a substitute for Alpha Micro Technical Support. Assistance for specific client problems will not be provided on the BBS by Alpha Micro. In addition, there is no guarantee of response time for questions posed there.

Replaces TABBS

The new Alpha Micro BBS takes the place of TABBS, which will be shut down. Patches will continue to be publicized via e-mails to dealers from Alpha Micro Technical Support and distributed via the Alpha Micro Package Management service - AMPM.AlphaMicro.com.

IMPORTANT: With the closing of TABBS, your AMPM ids and passwords will be unavailable to Alpha Micro (they had been encrypted). Please e-mail us at support@alphamicro.com with your company name, new user id, and new password, so that we may re-establish AMPM accounts.

Help Us Get Started

Bookmark the start page at <http://bbs.alphamicro.com>. The BBS is also reachable from the www.alphamicro.com home page. You will need to register and create a user name in order to place posts. You may choose a user name that conceals your real identity if you wish.

Please do the entire Alpha Micro community a favor and make some posts to get some discussions going. A lively forum will encourage people to visit often. We look forward to seeing you on the board!